



## Application Performance Monitoring



aws Advanced  
Consulting  
Partner

veeam  
CSP PARTNER Gold | PROPARTNER Silver

vmware  
CLOUD  
VERIFIED



ISO 20000  
ISO 27001  
ISO 27017  
BUREAU VERITAS  
Certification





# Service Overview

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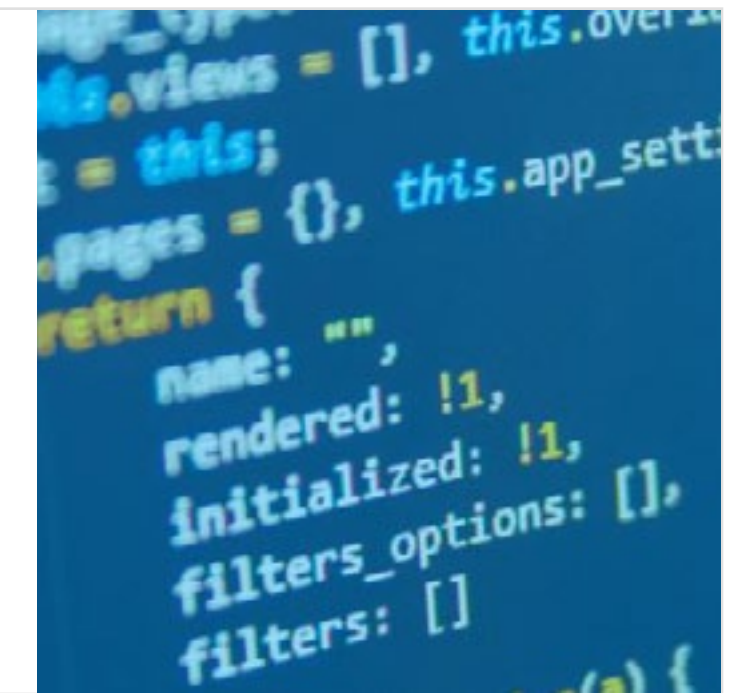
Application stacks are getting more and more complex. This complexity creates problems for engineers; when something goes wrong, it is hard to find the root cause of the problem.

On the other end, customers are used to flawless digital experiences - any problems can lead to customer dissatisfaction and a potential customer base decrease. It is essential to resolve issues in almost real-time and run applications smoothly and reliably. Application performance monitoring (APM) solutions help companies monitor their IT environment to identify bugs, performance problems and other potential issues that affect user experience.

Our application performance monitoring solutions is built with Dynatrace - a leading application monitoring and software-intelligence platform.

## Software Intelligence

Our solution does not only cover application performance monitoring - it is a platform that provides software intelligence.



## Open Platform

Our solution is based on Dynatrace open platform; it is easily extendable by using Dynatrace API, SDK, and plugins to ingest data and events from other solutions.



## Built for Multi-cloud

Our solution is built to handle today's dynamic, hybrid, multi-cloud environments, which often include apps and microservices that are deployed in containers.



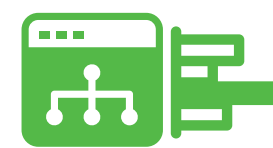
# Application Performance Monitoring Capabilities

Our APM solution enables an end-to-end view of the health of your system.



## Real User Monitoring

Real user monitoring analyzes the performance of all user interactions with your applications, whether the interactions take place in a browser or on a mobile device.



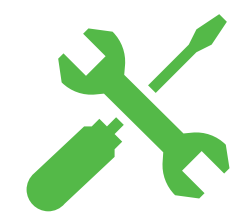
## Server-side Service Monitoring

Dynatrace OneAgent can provide details about which applications or services interact with which other services.



## Cloud and Virtual Machine Monitoring

Dynatrace OneAgent monitors your entire stack, including private, public, and hybrid cloud environments.



## Root-cause Analysis

Dynatrace relies on artificial intelligence to continuously monitor every aspect of your applications, services, and infrastructure.



## Mobile App Monitoring

For a flat monthly fee, we handle various time-consuming administration tasks. Your team can focus on achieving your business goals.



## Network, Process, and Host Monitoring

Dynatrace enables monitoring of your entire infrastructure, including your hosts, processes, and network.



## Container Monitoring

Dynatrace seamlessly integrates with Docker environments and automatically monitors containerized applications and services.





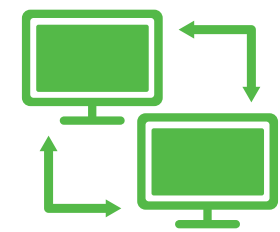
Monitor your application  
environment with our AI enabled end-  
to-end APM solution.



# Application Performance Monitoring Use Cases

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Our service fits many use cases, ranging from infrastructure monitoring to digital experience monitoring.



## Infrastructure Monitoring

Dynatrace delivers simplified, automated infrastructure monitoring that provides broad visibility across your infrastructure.



## Applications and Microservices

Dynatrace provides automated, code-level visibility and root-cause answers for applications that span across enterprise cloud environments.



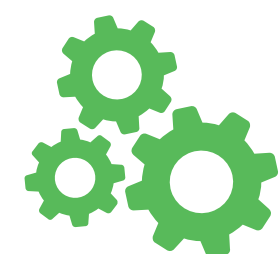
## Digital Experience Monitoring (DEM)

Dynatrace DEM provides Real User Monitoring (RUM) for every one of your customer's journeys.



## Digital Business Analytics

By tying business metrics and KPIs to data you get real-time, AI-powered answers to your critical business questions.



## Cloud Automation

Mit Hilfe verschiedener AWS-Services übernehmen wir die Bereitstellung und Wartung Ihrer Infrastruktur.

# Why Should You Work With Us?

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We are a team of IT experts focused on providing high-end IT services based on cloud technology. With the right amount of knowledge, experience and quality, we continually deliver successful IT projects.

 **Advanced Consulting Partner**

## **AWS Advanced Consulting Partner**

Heptabit is one of the four largest AWS partners in the CEE region. As a client, you receive the service according to rigorous AWS quality standards.

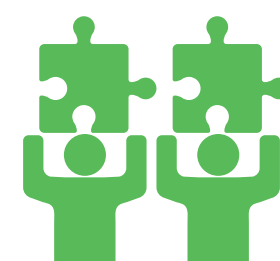
## **Flexibility**

Our infrastructure and operations teams are composed of people with vast experience across many different industries and technologies.



## **Knowledge and Expertise**

Our certified AWS and VMware experts are here to deliver IT solutions based on the industry's best practices.



## **Technology Partner**

We act as your technology partner, helping you solve real business problems and deliver concrete benefits.



## **High Quality**

Our services are compliant with industry-leading IT management and cloud/information security ISO standards.



# Contact Us

If you have any questions, do not hesitate to contact us.  
We shall be glad to help you!



## CALL US

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by Sedmi odjel